## Be Smart...



## ...Don't Overpay for Urgent Care!

If you need medical care quickly but it's not an emergency, don't waste your hard-earned money. If you go to the emergency room and your medical need is not life-threatening, the PPO Plan pays only \$75 of emergency room charges and you pay the balance—and the HMO Plan pays nothing.

If you're in the PPO Plan, try one of these options:

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**LiveHealth Online:** Connect with a doctor 24/7 from the comfort of your home via two-way video on your smartphone, tablet or computer. Visit **www.livehealthonline.com** or download the LiveHealth Online mobile app from the App Store<sup>SM</sup> or Google Play<sup>™</sup>.

**Primary Care Physician (PCP):** Contact your personal doctor, who can manage your health over the long-term and direct you to specialists if you have a specific health concern. If you do not have a personal doctor, you can find an in-network provider at **www.anthem.com**.



**Convenience Care/Retail Health Clinics:** Same-day care at CVS and Walgreens retail health clinics, for minor issues like colds, aches and pains, mild fever and diarrhea. To find a clinic, see the list in your enrollment packet or download the Anthem mobile app from the App Store or Google Play.



**Dispatch Health:** Have a medical team sent directly to you—at your home, office, or wherever you need care—from 9 a.m. to 10 p.m. daily. Visit **www.dispatchhealth.com**, call **(702)** 848-4443, or download the Dispatch Health app from the App Store or Google Play.



**Urgent Care Center:** See the list of urgent care centers in your enrollment packet. Or visit **www.anthem.com** or download the Anthem mobile app from the App Store or Google Play to find a facility near you. For children who need urgent medical care, Goodnight Pediatrics in Henderson is open from 5 p.m. to 5 a.m. daily. Call **(702) 939-6800**.

## How Much You're Likely to Pay Out of YOUR Pocket

Average Cost per Visit for Non-Life-Threatening Care



\* \$25 copay plus the balance after the plan pays \$75 for non-emergency services.

